

# Online and/or Blended Delivery

#### Qualification

Diploma of Vocational Education and Training - TAE50116.

#### **Training Package**

**BSB** Business Services Training Package

#### **GEM Online Campus**

The Learner is provided with User Name and Password to the GEM Online Campus, which enables access to the interactive Online Screen Guide; the Learner Guide (pdf); the Assessment Guide; and the Quick Reference Guide.

# **Blended Delivery**

Study via face to face intensives; supported by Learner Guide, Assessment Guide; Online Seminars.

#### **Time Commitment**

Nominal minimum hours of study plus individual research and on the job application is 1,200 - 2,400 hours (normally over a period of 12-24 months); **OR** approximately 10 hours research and study per week (face-to-face/online) for 12 months from commencement. During the balance of the time, learners will be engaged in work-based/simulated work-based (portfolio building) activities, assessments.

## Course Overview

The Diploma of Vocational Education and Training is ideal for experienced VET practitioners delivering training and assessment services usually within Registered Training Organisations (RTOs) within the vocational education and training (VET) sector. Do you have (or are looking for) responsibility for the full range of activities associated with designing, conducting, assessing and evaluating training within an RTO?

If yes and have experience in the following, the Diploma of Vocational Education and Training is ideal for you:

- Workplace training and assessment.
- On the job mentoring.
- Teaching or facilitating learning.

This qualification reflects the roles of training developers and instructional designers who are responsible for:

- Analysing training needs and designing training solutions and products to meet workplace capability requirements; and
- Evaluating the effectiveness of training programs.



STUDY LOANS the affordable way





Graduates may have a role in leading other trainers and assessors and in providing mentoring or advice to new trainers or assessors as well as designing approaches to learning and assessment strategies across a significant area within an RTO.

Note: This qualification (or the Diploma of Training Design and Development) are now the minimum qualification requirement to train and assess the Certificate IV in Training and Assessment. If you have already completed the Certificate IV in Training and Assessment, it is the logical next step. Graduates will further develop their facilitation/assessment skills which enable them to guide their students to best practice.

Enrol and learn how to understand training needs, design solutions, deliver best practice and much more.

# Career Opportunities/Vocational Outcomes

This qualification may apply to people who are working in an educational environment in the provision of Vocational Educational and Training services.

# **Pathways**

#### **Entry Requirements/Pathways**

There are no prerequisite requirements for individual units of competency. However, while there are no prerequisite formal requirements for this qualification, preferred pathways for candidates considering this qualification include:

- The Certificate IV in Training and Assessment (TAE40116) and vocational experience in training and assessment roles within a Registered Training Organisation (RTO) or similar enterprise with a focus on outcomes/competency based training; OR
- Another relevant qualification and vocational experience in training and assessment within an RTO/similar organisation with a focus on outcomes/competency based training; OR
- Evidence of significant vocational experience in training and assessment roles within an RTO/similar organisation with a focus on outcomes/competency based training.

# Learners will also need:

- Communication skills at a requisite level to complete the course
- Computer skills such as:
  - Knowledge of common computing terms and word processing;
  - Familiar with web browser software;
  - Able to send/receive e-mail, including e-mail with attachments; and
  - Proficient in navigating the Internet.

# **Computer hardware and software requirements**

- Operating System: Windows 7 or higher; MAC OS X 10.6 or higher (recommended);
- CPU: Min. of 2 GB of RAM, Min. of 2 GB of spare disk space is recommended;
- Processor: 2.0 GHz processor or higher (32-bit or 64-bit);
- Monitor with at least 1024x768 screen resolution:
- Internet access: Minimum ADSL1 with a speed of at least 1.5Mbps;
- Valid personal email address;
- Speakers and microphone/headset;
- Adobe Reader;
- Word processing and presentation software e.g. Microsoft Office, PowerPoint, etc; and
- In date web browser e.g. Google Chrome, Mozilla Firefox, etc.

### **Student selection**

Each applicant will be interviewed to:

- Ensure suitability of program for the individual and his/her current position and/or career path;
- Explore possibilities for RPL and/or credit transfer (as applicable);
- Identify special needs and determine reasonable adjustment (if applicable/required);
- Establish delivery mode(s) that match the requirements of the student;

Inform important policies/processes (e.g. - student selection/admissions, privacy, payment/refunds, grievance/complaints processes, etc)

### **Articulation Pathways from the Qualification**

On completion of this course, you could consider higher qualifications in the Training Package area of your vocational competence. For instance, you could consider enrolling for qualifications such as the Advanced Diploma of Business or the Advanced Diploma of Work Health and Safety. Candidates may then want to consider undertaking the Graduate Diploma of Management (Learning).

#### **Gaining University Entrance**

A Certificate IV or Diploma may gain 6-12 months advanced standing in a university degree. Some Advanced Diplomas may be eligible for even more credit. Choosing a GEM College of International Business to University Pathway is a great way to get practical 'job ready' skills and then gain entry to a university at an advanced stage.

A Graduate Certificate/Diploma from GEM College of International Business, coupled with relevant industry experience, may gain entrance to post graduate qualifications.

# Course Structure

The Course Structure consists of 10 units. Graduates must successfully complete the 6 Core Units plus 4 Elective units, of which:

- 2 must be selected from the Elective Units listed below.
- The remaining 2 Elective Units may be selected from the list below or any currently endorsed Training Package or accredited course.
- Where a Unit is chosen from another currently endorsed Training Package or accredited course, it must be from a qualification or course at Diploma level or above.

Elective Units chosen must be relevant to the work outcome and meet local industry needs.

# **Core Units**

Design and develop assessment tools	TAEASS502
Design and develop learning strategies	TAEDES501
Maintain and enhance professional practice	TAEPDD501
Provide advanced assessment practice	TAEASS501
Provide advanced facilitation practice	TAEDEL502
Support the development of adult language, literacy and numeracy skills	TAELLN501

# **Elective Units**

Access resources and support to address foundation skills in vocational practice	TAELLN412
Address adult language, literacy and numeracy skills	TAELLN411
Analyse and apply sustainability skills to learning programs	TAESUS501
Apply research to training and assessment practice	TAERES501
Design and develop e-learning resources	TAEDES503
Design and develop learning resources	TAEDES502
Develop and implement accessible training and assessment plans	TAEXDB501
Develop and implement recognition strategies	TAEASS504
Evaluate a training program	TAEDES505
Facilitate e-learning	TAEDEL501
Identify and apply current sustainability education principles and practice to learning programs	TAESUS502
Integrate foundation skills into vocational training delivery	TAELLN413
Lead assessment validation processes	TAEASS503
Research and develop units of competency	TAEDES504
Undertake organisational training needs analysis	TAETAS501
Work in partnership with industry, enterprises and community groups	TAEICR501

# Course Fees

#### Fees

#### State Assistance:

Assistance might be available for this qualification: http://www.gemcollege.edu.au/financial-assistance/. State Government funding/subsidies may be available within your state. Please check with your GEM representative if you require clarity in this regard.

#### Student Loan:

GEM College now partners with Study Loans as a great way for you to finance your course. Click here to find out more and apply.



#### Your tuition fee includes:-

- Access to GEM Online Campus and interactive Onscreen Guides
- Learner Guide for each Unit (pdf)
- Assessment Guide for each Unit (pdf)
- All essential reference materials.
- Additional Reference materials may be requested to further enhance your learning. These might attract an additional charge.

Contact our Administration Centre on (08) 8342 3316 for more information and payment options. Fees, charges and course offerings are subject to change.

Fees can be paid using EFTPOS, Visa, MasterCard, cheque, money order or purchase order. Note: GEM College may not accept upfront payments in excess of \$1,500 from individuals, prior to a pre-enrolment discussion with a course advisor.

#### **Scholarships**

A limited number of Partial Scholarships are offered within Australia annually. A limited number of Offshore Scholarships are offered annually. See Application for Consideration for Scholarship on the GEM website.

Course Fees: \$4, 250

# Grievances and Appeals

GEM College of International Business is committed to ongoing improvements that will enhance the service that is provided to you, the client. Should you have any grievance with the way in which GEM College has conducted business with you, we will be pleased to listen to what you have to say. By doing so, hopefully, we will improve our service which, will in turn, benefit everyone accessing training through us.

In the first instance, any grievance should be discussed with the relevant Administrative person, Tutor or Facilitator. If they cannot resolve the problem to your satisfaction, it will then be referred to the Campus Manager. If the Campus Manager was your first point of contact or if the issue is still not resolved to your satisfaction, then the National Manager shall endeavour to resolve the matter. If the National Manager does not resolve the matter to your satisfaction, the Director-International Business or the Corporate Leader will be pleased to make an appointment and listen to your grievance. Further detail regarding our grievance and appeals policy is contained in our "Customer Service Charter and Grievance Policy" which is located at https://www.gemcollege.edu.au/studentpolicies/

If you do not agree with the result given for an assessment task, you may appeal the assessment decision. You should first discuss the assessment result with your Tutor or Facilitator. If you are not satisfied with the outcome of that discussion, you can access the appeal process through the Campus Manager. More information on Learner's rights and responsibilities can be found at https://www.gemcollege.edu.au/student-policies/

GEM College of International Business hereby gives an assurance that no discrimination shall be made against an individual or organisation lodging a grievance. We view all criticism and suggested improvements as ways that will allow us to improve our service to you.

# Assessment

There are assessments tasks for every Performance Criteria built into every Unit of Competency. You will not be assessed until you indicate that you are prepared for assessment. Your Tutor or Facilitator will give you at least one-week notice of any assessment being organised by the Assessor. You will be required to have submitted your portfolio of evidence prior to the actual assessment date, or to bring it with you to the assessment. If face to face assessment is being undertaken you must attend. If you are sick, a phone call is required to advise of your absence. Otherwise, a doctor's certificate will be necessary for an alternative date to be set for the assessment. For more information on assessment, refer to your 'Course Information Guide' for this Unit, and/or for additional information, which is available on the GEM website.

#### Location

If you do not have a workplace that is suitable for you to demonstrate your competence on the job, GEM College of International Business may be able to provide customised, flexible or on-the-job options for this course. Contact your Tutor or Facilitator for further information to discuss your needs.

# Reasonable adjustment

If you have a permanent or temporary condition that may prevent you successfully completing the assessment task(s) you should immediately discuss this with your Tutor or Facilitator, about a 'reasonable adjustment'. This is the adjustment of the way in which you are to be assessed to take into account your condition. This may include providing additional time, or a support person. While assessment tasks may be changed to suit your condition, the actual performance criteria cannot be altered.

#### **Recognition of Prior Learning and Current Competency**

GEM College of International Business recognises skills gained through previous studies, the workplace and life experience which may allow you to complete your qualification more quickly than the nominated minimal hours.

You may be entitled to recognition that will exempt you from one or more Units of Competency. Where you can provide evidence of competency in all Units in a given qualification, you will be required to complete a major project, to demonstrate your ability to provide current application of those competencies across a range of sectors, or with regards to a range of contingencies.

If you are granted RPL the target unit will be reported on your Academic Transcript advanced standing. No gradings are provided for Units granted under RPL arrangements.

You must enrol in all Units of Competency and apply for an exemption by completing a form. Attendance at class, or Online is necessary until any relevant exemption is granted.

For further information please contact the Quality Control Officer via stephen.short@gemcollege.edu.au or visit the GEM College website.

# Student Journey

At GEM College of International Business, we are committed to aligning our policies, processes and the information that we share with the unique needs of each student. Thus, we tailor each phase of the 'Student Journey' according to this. A generic overview of the 'Student Journey' appears in the illustration below. An inter-active

version can be found at our website by clicking here...



#### Important GEM College Policies, Processes and Student Information

GEM College of International Business is acknowledged by its industry partners and former students as upholding the highest standards of ethical conduct and professional excellence. We strive to inculcate these same standards in our learners and to produce business leaders with recognised integrity. Thus, our (benchmarked for best practice) policies and processes support this and protect both the College and its learners.

The policies and processes of the College are transparent; we therefore discuss these with our learners during an Orientation Session at the commencement of each course. You will be required to acknowledge that you have read, understand, accept and are willing to ascribe these policies and processes during the Orientation Session.

The college website (https://www.gemcollege.edu.au/student-policies/) includes various policy and processes that are considered essential pre-reading. Other important student information can be found at https://www.gemcollege.edu.au/students/.

## **Additional Details**

### **Contact Details**

Address:	GEM College of International Business, 52 Prospect Road, Prospect, SA 5082					
Phone:	61 8 8342 3316 <b>Mobil</b>	e: 61 411	L 694 717	Fax:	(08) 8342 2848	
Email:	admin@gemcollege.edu.au	Web:	https://ww	/w.gemcolle	ege.edu.au/	

#### **Course Commencement Dates**

Rolling enrolments are offered as an option for those preferring this. This means that a course commences when you indicate that you are ready to start.

### **Registration of Expression of Interest**

https://www.gemcollege.edu.au/expression-of-interest/

### **Orientation Sessions**

Will occur on GEM Campus, or via Zoom or GEM Constant Learning. Dates to be advised.